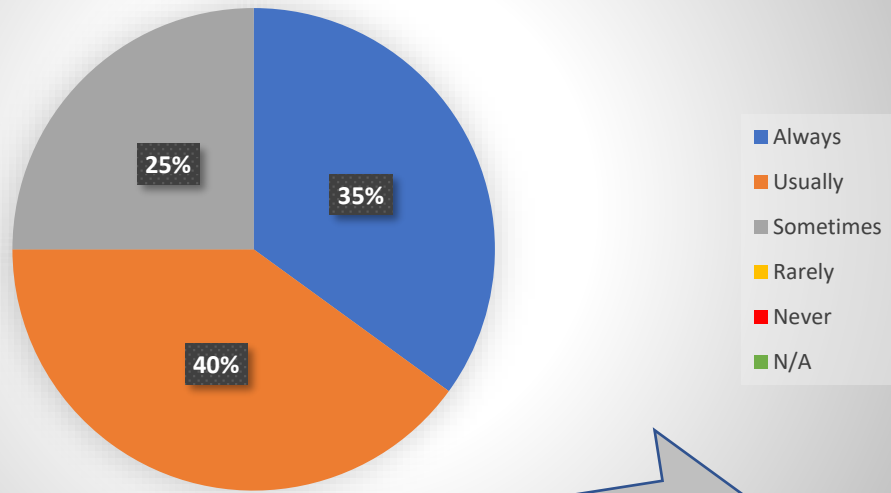
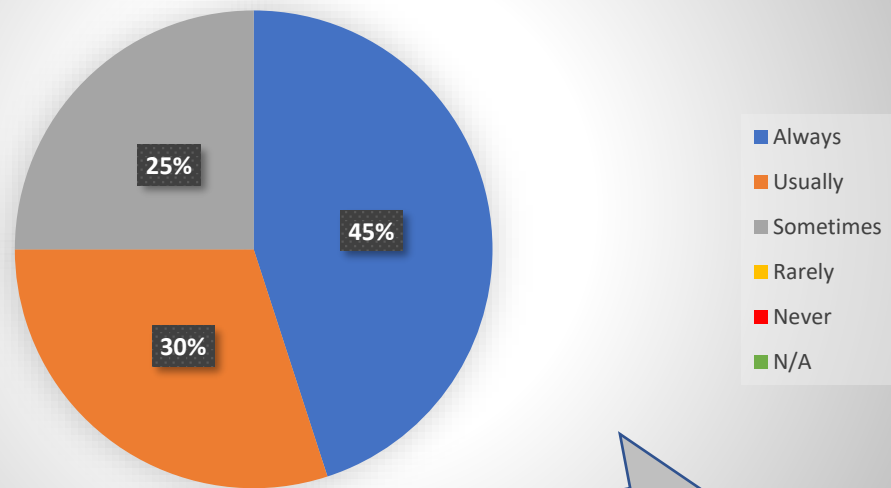


Do you enjoy your job?



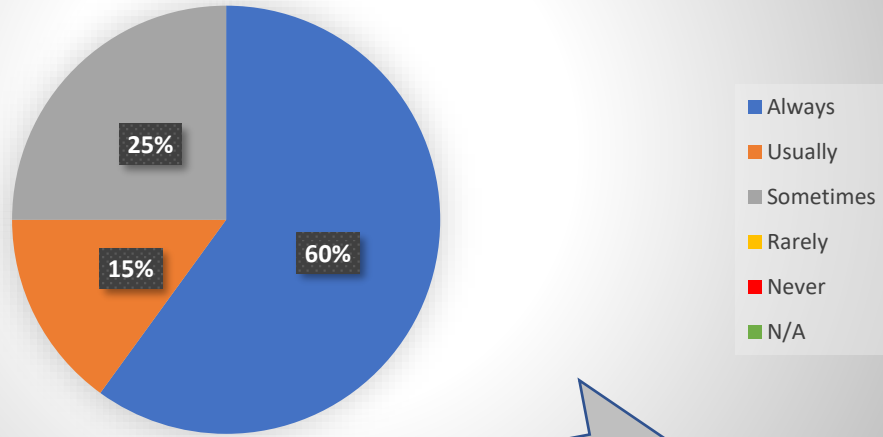
Action: Identify what can be improved/changed to help job satisfaction

Do you feel supported in your role?



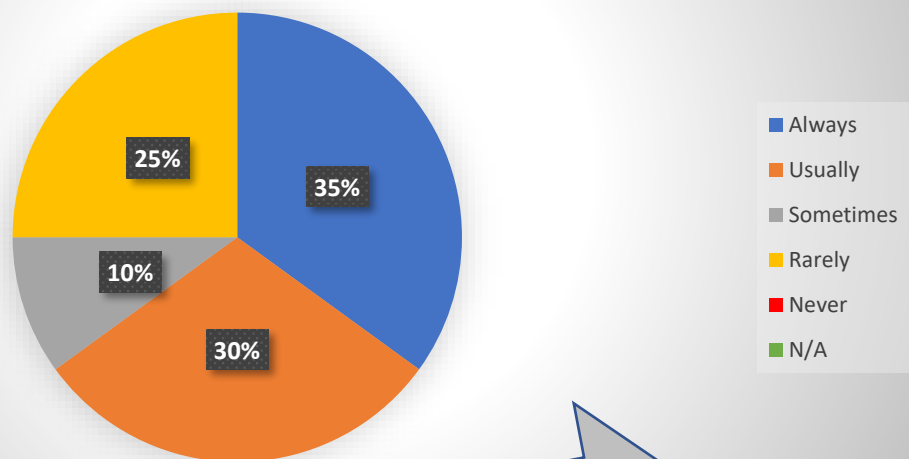
Action: Look at support networks currently in place and what can be changed

Do you feel the senior team are approachable?



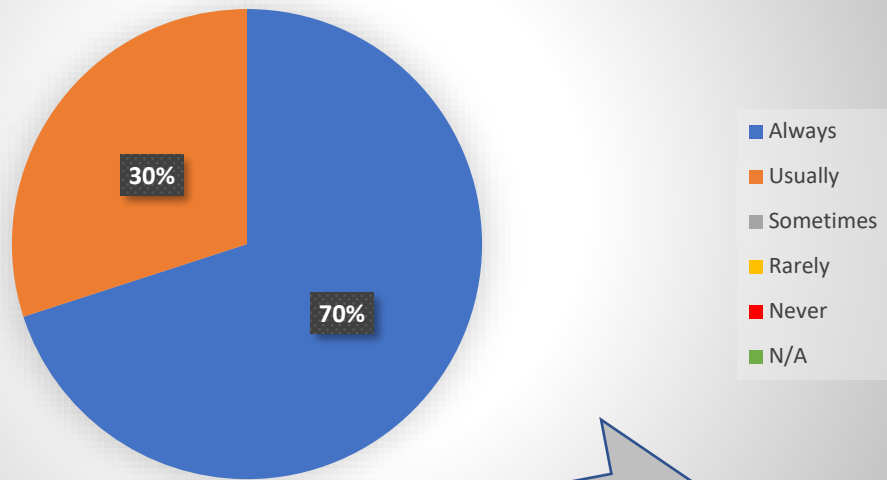
Action: Identify gaps in the senior team's support systems and look at how we can improve approachability

Communication is filtered down to you in a timely fashion?



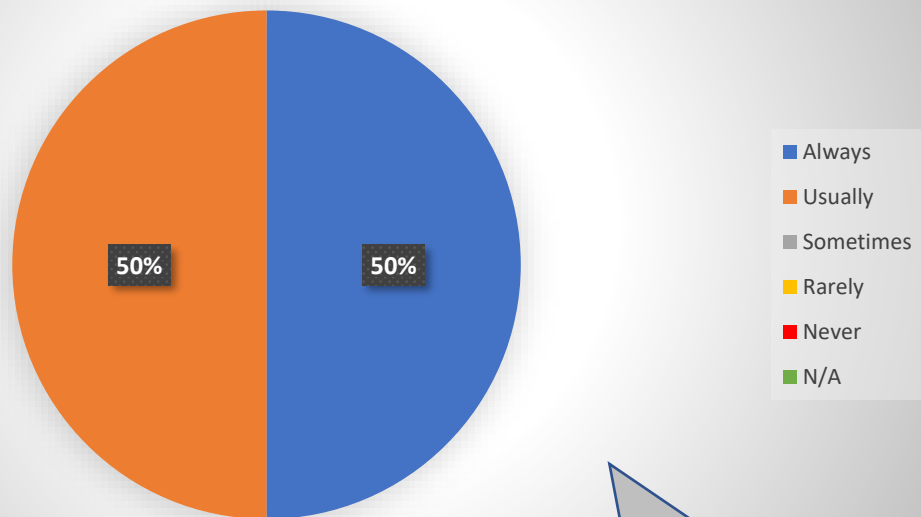
Action: To identify more effective communication methods

Office staff are helpful and supportive?



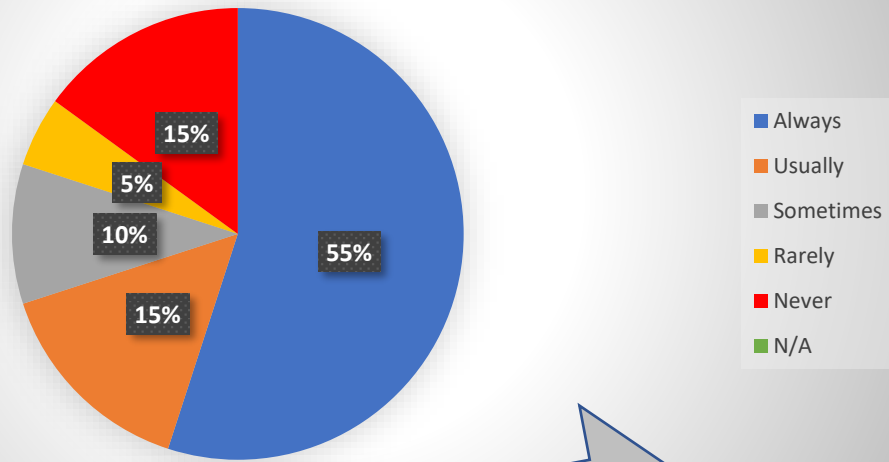
Action: To always be helpful and supportive – identify how to improve this

Do you feel comfortable in your role?



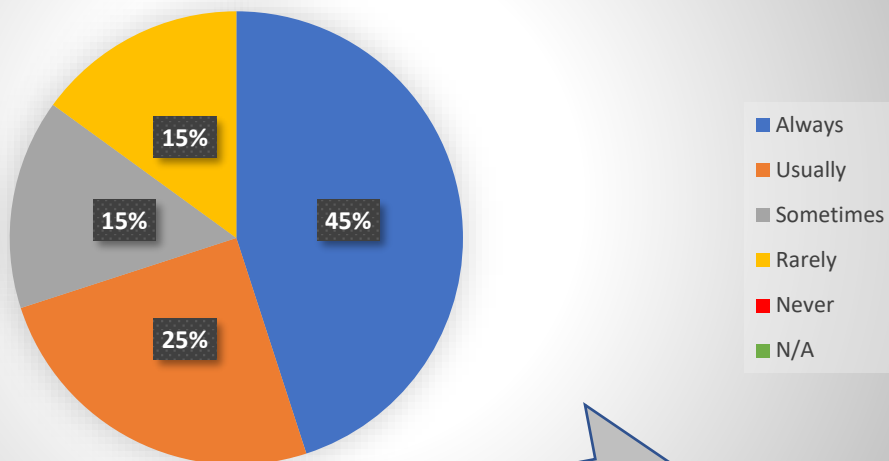
Action: Look at the needs of the staff and how we can support them better

Would you recommend KTM Care to others?



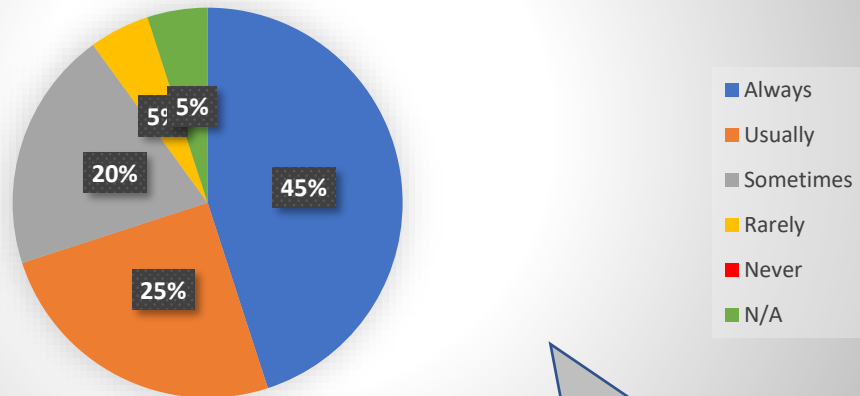
Action: To ask staff how this could be improved

Do you feel your ideas are valued?



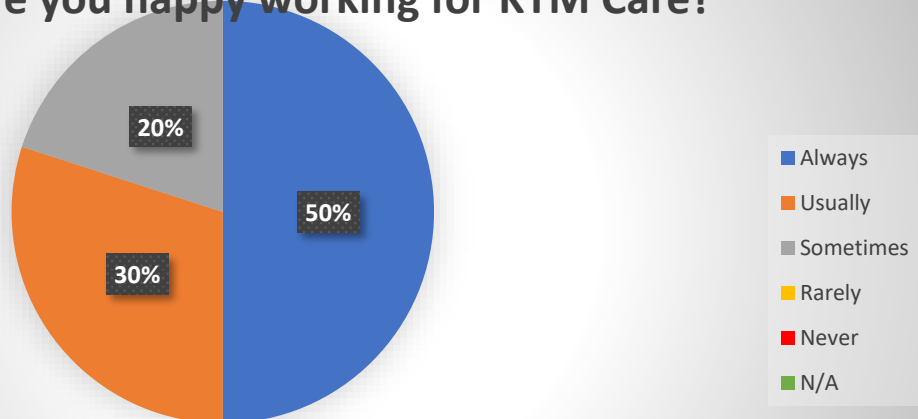
Action: Look at individual supervisions & meeting logs to see if ideas are being used

Financial queries are dealt with in a timely fashion?



Action: To look at the time taken to answer financial queries and look at how to reduce the time taken to reply

Are you happy working for KTM Care?



Action: What could be improved – to ask staff how could working for KTM be improved